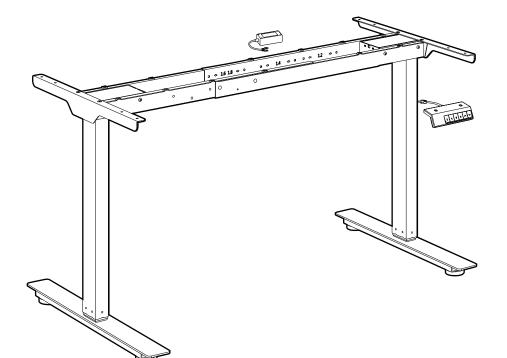
# ergoff

# ET362

Installation guide



< The pictures below are for reference only, please refer to the actual product. > Please read this product manual carefully before use, and keep it properly.

## **Technical Data**

The product has been designed to meet Commission Regulation with regard to ecodesign requirements for electric power consumption of standby mode of electrical and electronic household equipment.

The technical information of standby mode:

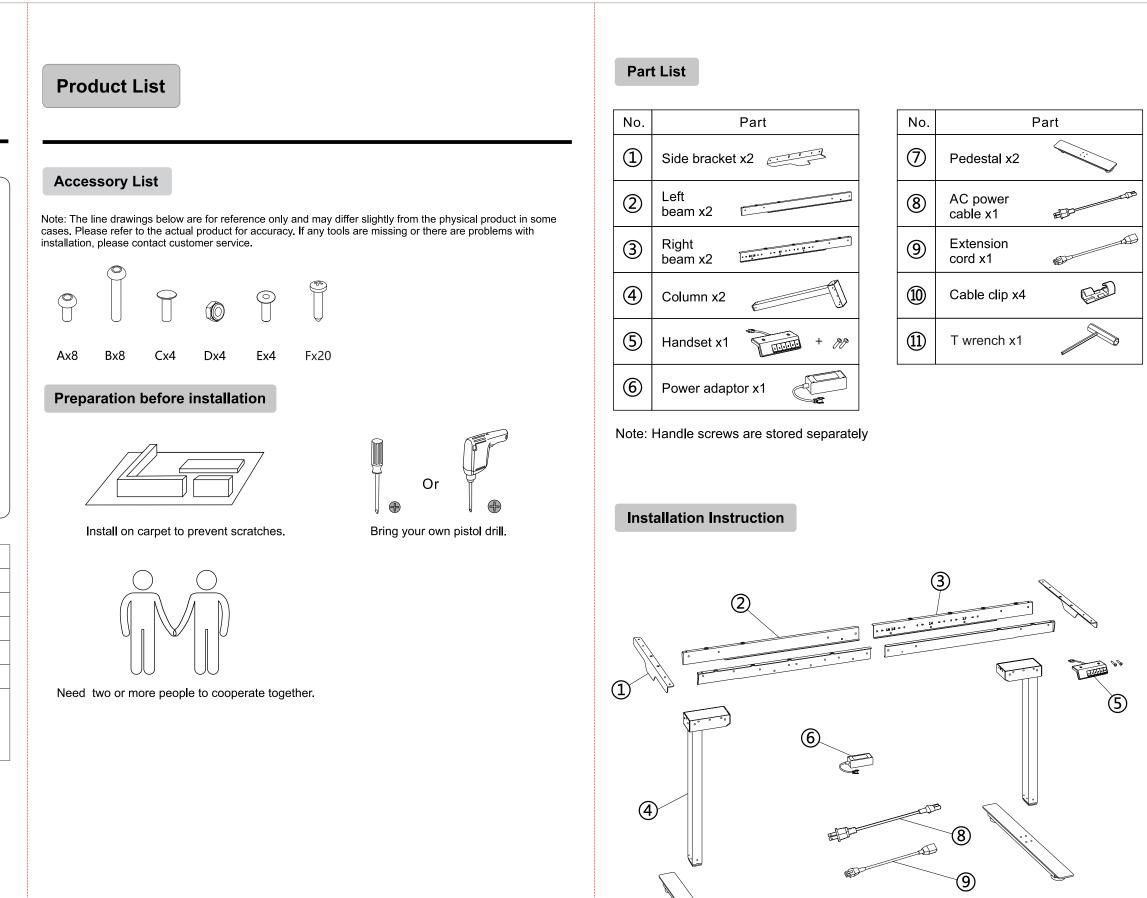
Mode	Power consumption (Watts)	The period(Minutes)
Standby	0.4W	1min

The website URL of the electronic instruction manual:

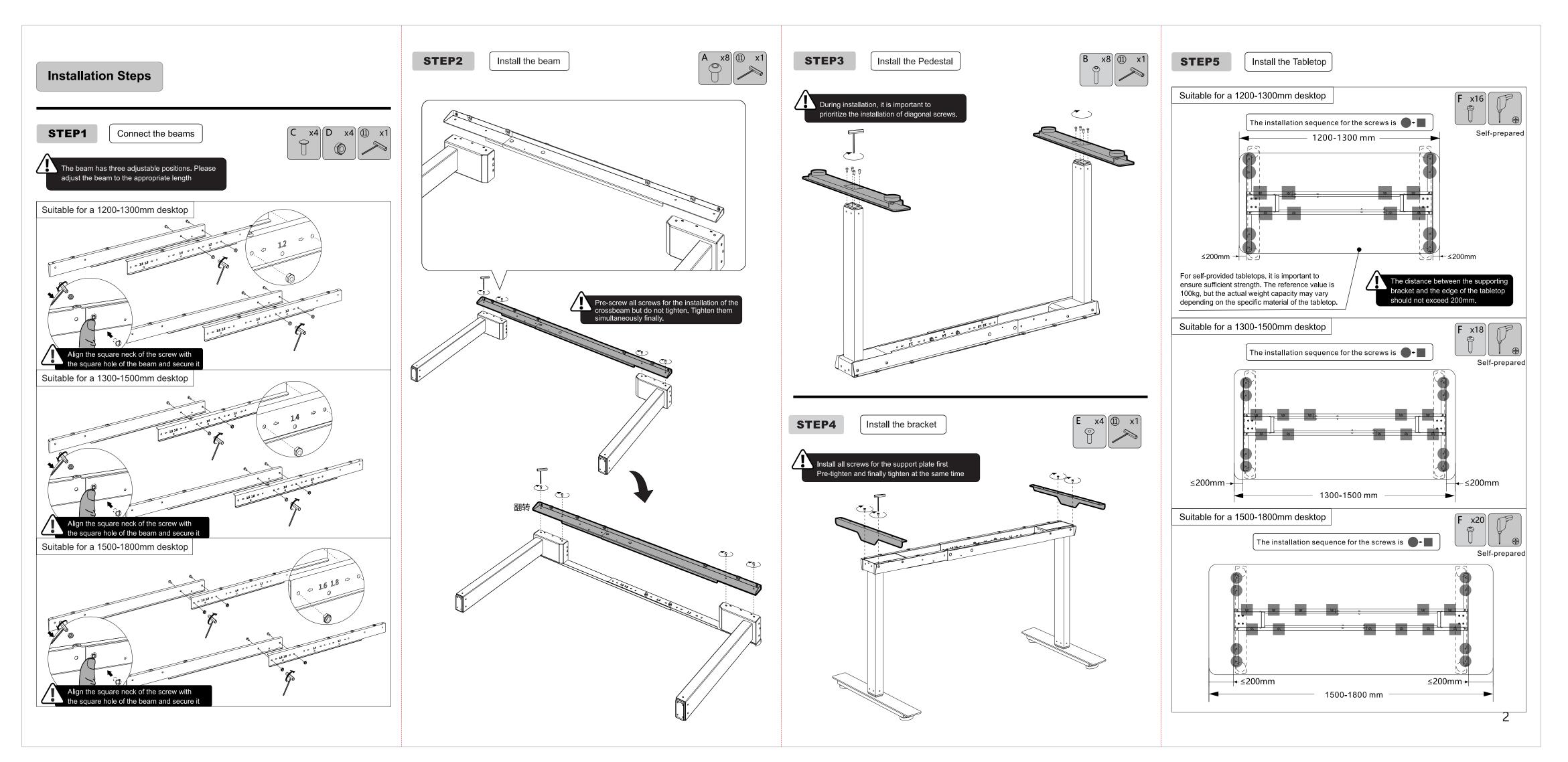
https://drive.google.com/drive/folders/1EpaV6Ajesr\_JJzRI20tB02TkZMyH0UnX?usp=sharing

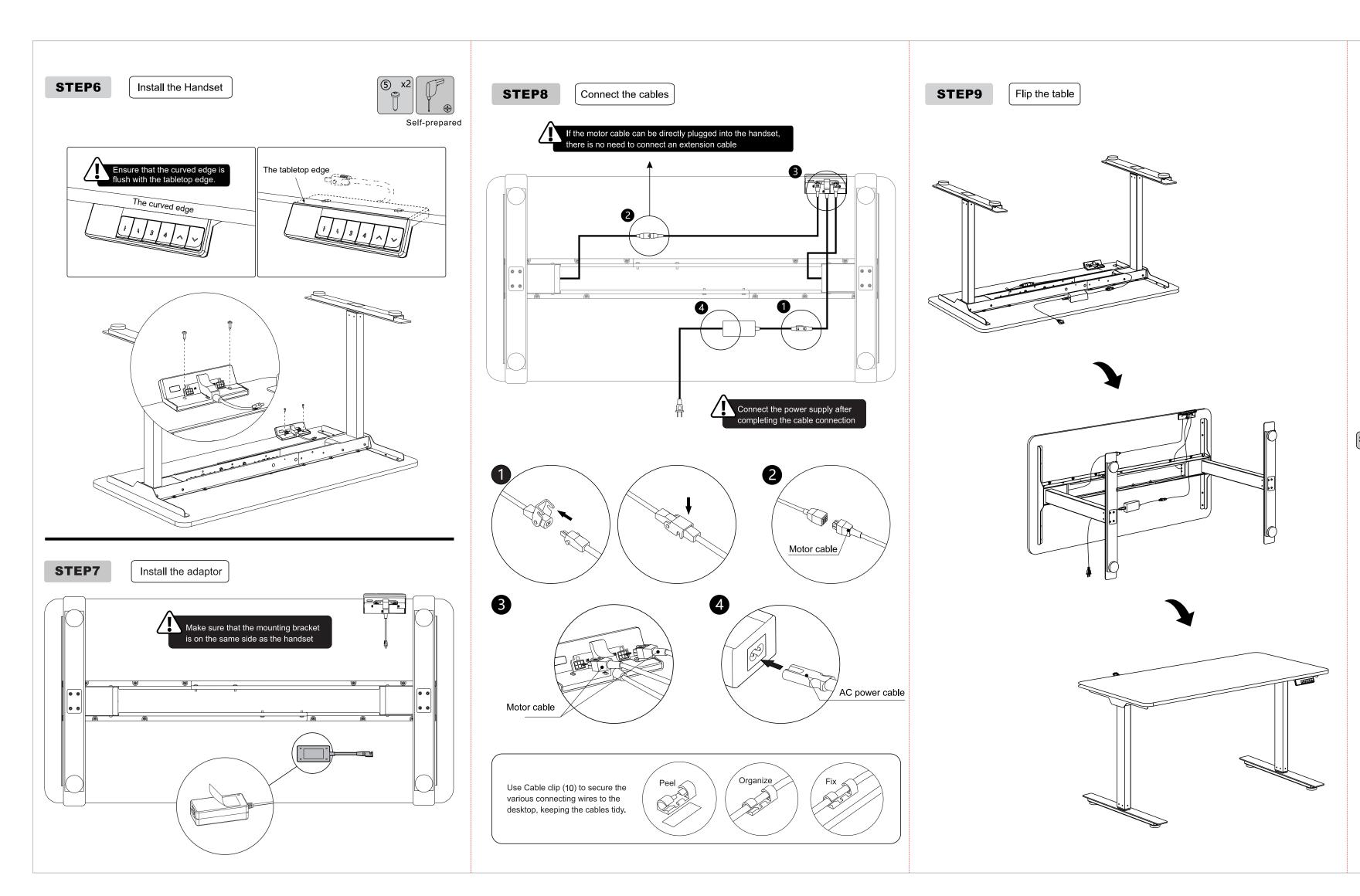
Power Supply		
Manufacturer:Shenzhen RBD Technology Corporation		
Model:W49RA628-290018	Average Active Efficiency: ≥88.0%	
Rated Input: 100-240VAC,50/60Hz ,1.5A	Efficiency at Low Load (10%): 84.44%	
Rated Output: 29.0VDC,1.8A ,52.2W	No-load Power Consumption: $\leq 0.21 \text{ W}$	

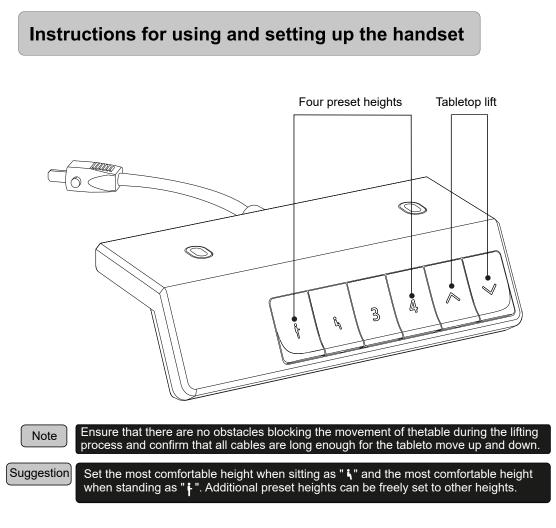
Column Stage	3	
Max. Load Capacity	100KG	
Table Frame Width	1116mm、1286mm、1486mm	
Max. Speed	25mm/s	
Lowest Height	605mm	
Highest Height	1255mm	
Applicable Tabletop Size	Length: 1200mm-1800mm	
	Width: 600mm-800mm	
	Thickness: >18mm	



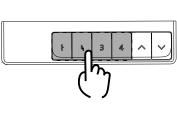






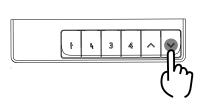


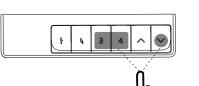
#### Height Memory Function

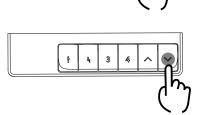


- a. Press and hold the " j " button for 3 seconds, and the screen will display "5- {", indicating that the current height has been successfully saved in memory.
  b. The "i, ", "3", and "4" buttons also have the same height
- b. The "i, ", "3", and "4" buttons also have the same height memory function as the "i" button. By repeating the above steps, you can save the corresponding height in memory. The screen will correspondingly display "5-2", "5-3" and "5-4".
- c. When the lifting table is at any height, by pressing the respective button, it will automatically move to the saved height.
- Adjusting Collision Sensitivity
- a. By simultaneously holding down the " ∨ " and " ∧ " keys for 3 seconds, you can switch the sensitivity. One operation will switch to the next level, divided into 4 levels ( R-□, R- {, R-2, R-3}).
- b. The display screen shows "R-II", indicating that the collision prevention function is turned off;
- The display screen shows "R- {", indicating low sensitivity; The display screen shows "R-2", indicating medium sensitivity;
- The display screen shows "R-3", indicating high sensitivity; c. When the table encounters an obstacle during the process of ascending or descending, it will immediately rebound, providing protection.

Reset Function







a. Specific reset operation

Plan(1): Press and hold the " $\checkmark$ " button until the desk reaches the lowest position and stops holding. Then hold the " $\checkmark$ " button again until the display screen shows the height number. Release the " $\checkmark$ " button to complete the reset process.

Plan(2): Simultaneously holding the "3" and "4" for 3 seconds, and release the buttons when the display screen shows the " $r \frac{1}{2}$ ". Now the reset function is on. Then hold the " $\checkmark$ " button again until the display screen shows the height number. Release the " $\checkmark$ " button to complete the reset process.

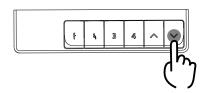
b. When the lifting system fails, press and hold the "∨" button until the desk reaches the lowest position and stops holding. Then hold the "∨" button again until the display screen shows the height number. Release the "∨" button to complete the reset process.

### Troubleshooting

This list is used for checking and solving faults and errors. Please contact the manufacturer if problem you en counter is not on the list below.

Problem	Solution
The electronic functions are unable to operate properly	Check the cable connection
Speed of lifting is slow	Check if the load weighs more than 100 kg
The worksurface slides downward	
The device often enters the reset state	
Only descending, not ascending, or only ascending, not descending	Perform a reset operation
Insufficient height for ascending and descending	
The bottom cannot rise	
After exceeding the working duty cycle requirements (Duty cycle: Max 2min on/18min OFF)	Power off for 18 minutes and then reconnect the power
When pressing the down key, the device goes up instead	Check if there are any obstacles or hanging cables under the table

#### Error Code Processing



a. If there are other error codes and pressing the "∨" downward key does not respond, please check that the connecting cable is not damaged and properly connected. Disconnect the power for at least 10 seconds, then reconnect it. The screen will display "חֵהֶה" or "רַהַּבְּ", then take the reset operation.

b.If the display shows "[]] ;" or "[]]?", please allow the table to rest for at least 18 minutes before using it again.

c.lf the desk still does not function properly after performing the above steps, please contact customer service for assistance.



1.Power supply: AC100V-240V, frequency 50/60Hz.

2.Operating environment: Indoor, 0-40°

- 3.Before cleaning, make sure to unplug the power cord. Use a slightly damp cloth to wipe away surface dust, taking care not to let water drip into the internal components or damage the connection wires. Regularly check if screws are loose and tighten them if necessary.
- 4. The electrical box contains electronic components, metals, plastics, wires, etc. Dispose of it according to the environmental regulations of your country, not as regular household waste.
- 5.Before using the product, carefully inspect and ensure that it has been correctly installed. Use only the accessories provided by the manufacturer for installation. Leave adequate safety clearance when placing the product to avoid pinch hazards.
- 6.Before first use, familiarize yourself with all the functions and program settings of the product.
- 7. Children are not allowed to play on this product. Certain unpredictable behaviors may result from children playing on the product, and the manufacturer will not be responsible for any resulting accidents.
- 8. Slight noises from the multi-belt or brake system caused by the structure will not affect the use of the equipment.
- 9. The use of corrosive or abrasive materials for cleaning equipment is prohibited. Make sure that the cleaning agents used will not contaminate the environment.
- 10. Operate the equipment only after understanding the relevant hazards. Children under the age of 14 or individuals with physical or sensory impairments or mental disabilities should use the equipment under proper supervision and guidance. Children should not have unattended access to the product.
- 11. Children should not perform cleaning and user maintenance without supervision.
- 12. In case of power cord damage, it must be replaced by the manufacturer or relevant professionals to avoid injury.
- 13. Ensure that your operating environment is free of any potential hazards, such as not littering tools. Always handle packaging materials with caution to avoid various potential dangers, such as the choking hazard posed by children playing with plastic bags.
- 14. When moving the product, ensure that there are no items placed on the table, the drawers and doors are closed securely, screws are tightened, and the power plug is unplugged. Use at least 2 people for moving. If necessary, keep the original packaging for future transportation.
- 15. When storing for a long time, unplug the power cord and clean out any loose objects. Store it in a cool and dry place.
- 16. This product contains small parts that can pose a choking hazard if swallowed accidentally. Keep these small accessories away from children.

#### Waste disposal

This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.